



Your Solution to Effective Risk Management and Risk-Based Auditing

....providing objective assurance that risks are being effectively managed

A totally integrated web-based solution to help organisations manage their risks as well as to provide risk-based auditing to optimise the effectiveness and efficiency of the Internal Audit department.

Magique. Used by management to record, evaluate and manage risks in a feature-rich application which can be configured to meet your exact terminology and methodology.

Galileo. Provides the functionality used by the Internal Audit team to plan, conduct and report their work and provide assurance to management on the effectiveness of their Risk Management framework. Galileo supports audit, compliance, investigation, regulatory and other similar departments.

The software is a totally web-based application using Microsoft's ASP.NET technologies resulting in easy deployment and ensuring all stakeholders have access to the information they need on a timely basis through secure communications.

Designed to be easily translated into multiple languages.

Magique or Galileo can be provided as separate applications if the full functionality is not required or if a phased implementation is preferred.

Magique Galileo Software

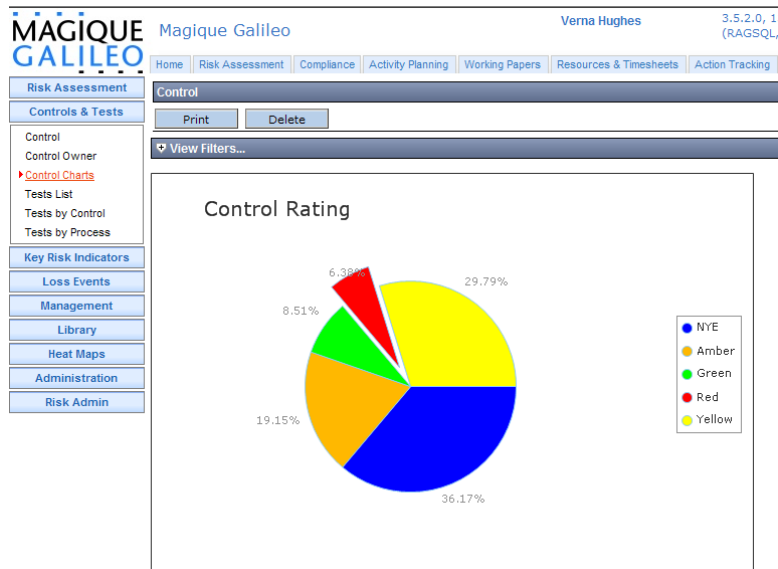
Magique

Magique is a feature-rich web-based Risk Management System to assist organisations with recording, evaluating and managing their risks. In addition to the Risk Register, there are options for Loss Events/Incident Management, a Questionnaire system for Control Self Assessment, a Policy Compliance system to monitor compliance with regulatory requirements and an Action Tracking system for recording and tracking of further required actions from any part of the system.

Risk Register

Comprehensive risk register and risk evaluation system with an extensive range of functionality which can be enabled and configured as required to meet the regulatory and business needs of any organisation. Options include:

- Risk Register by Business Units and Entities
- Analysis by Risk Categories and Themes
- Optional analysis of risks by Business Objectives



Risk Ref	Risk Detail	Inherent Risk Rating	Control Rating	Residual Risk Rating	Action Status	Conclusion	Rate Drop	Last Edited
130.80068	IT processes may not be aligned with IT and Business objectives	21	Red Control	19	On-track	Action Required/Treat	2	07/07/21 Trevor WI
130.80073	Loss of System Resilience	23	Weak Control	18	Behind Schedule	Action Required/Treat	5	17/09/21 Verna Hu
130.80079	System Development Process	24	Adequately Controlled	14	Satisfactory	Satisfactory/Take	10	03/03/21 Administ
130.80072	Failure to Innovate	14	Well Controlled	13	Satisfactory	Satisfactory/Take	1	14/10/21 Administ
130.80075	Continuity and Contingency Planning	19	Adequately Controlled	13	Behind Schedule	Action Required/Treat	6	04/08/21 Matt Mor
130.80076	Compliance with data management and software legislation	14	Weak Control	13	Behind Schedule	Satisfactory/Take	1	17/09/21 Verna Hu
130.80107	Growth may be restricted by lack of skills and/or resources	19	Not Yet Entered	13	Not Yet Entered	Action Required/Treat	6	14/10/21 Ben Cas
130.80108	The company may be unable to attract individuals with the required skills.	16	Not Yet Entered	13	Not Yet Entered	Satisfactory/Take	3	13/10/21 Verna Hu

- Optional analysis of risks by Processes
- Your precise risk model and scoring system
- Identification and evaluation of Controls

- Generation of actions where further mitigation is required
- Key Risk Indicators for alerting potential issues
- Cause and consequence analysis
- Loss Events tracking and reporting system
- Electronic review and approval process
- Trend history of risk and control scores
- Library functionality for your Risks, Controls, Objectives and Processes
- Risk Consolidation for identifying common issues across the organisation
- Standardised and custom reporting including heat maps, flex-reports and standard formats
- Comprehensive Security Model to ensure the whole organisation can participate in the risk management process

Questionnaires

An online Control Self Assessment system for generating questionnaires, collating responses and performing self-assessment and certification from the business units.

- Generate questionnaires for Business Units and control managers on a cyclical basis
- Select from a range of response types
- Online responses by management including supporting replies with comments
- Full progress control sign-off and tracking of response, including chasing of overdue replies.
- Analysis of responses including trend reports of responses over periods
- Additional ad-hoc questionnaires to seek views on the control environment, risk appetite, compliance or for any purpose.

The screenshot shows the Magique Galileo software interface. At the top, it displays the user name 'Verna Hughes' and the version '3.5.2.0, 13-May-2010 (3887)'. The navigation menu includes: Home, Risk Assessment, Compliance, Activity Planning, Working Papers, Resources & Timesheets, Action Tracking, KPMM, and Logout. The main content area is titled 'Answer Questions' and contains a 'Select...' dropdown, 'Select All', and 'De-Select All' buttons. Below this, there are instructions for answering questions and a note about the 'edit' icon. The main table lists questionnaire items with the following details:

Ref	Year	Issue Date	Due Date	Business Unit	Risk	Control	Question	Question 2	Response	Comments
Q0002	2009/10	01/12/2009	01/01/2010	130 - Head Office/Information Technology	-	C0144 - The Board sets the direction of the business reviews IT strategy documentation.	Does the Board set the direction of the business and does the IT director prepare IT strategy documentation which the Board reviews?	Is this control effective in reducing the risk?	N/A, Yes, No	Partially
Q0003	2009/10	01/12/2009	01/01/2010	130 - Head Office/Information Technology	-	C0147 - Reviews of existing systems ensuring changing needs of the organisation are met.	Are regular reviews of existing systems undertaken to ensure they meet the changing needs of the organisation?	Is this control effective in reducing the risk?		
Q0004	2009/10	01/12/2009	01/01/2010	130 - Head Office/Information Technology	-	C0148 - Approach to the development and purchase of new systems with clear project management structures.	Is there a formalised, agreed approach to the development and purchase of new systems with clear project management structures and	Is this control effective in reducing the risk?		

Policy Compliance System

A system for building a library of compliance statements which can be issued to groups of users as required. The system can monitor confirmation/acceptance of compliance by users and includes full tracking of responses.

- Library of compliance statements with associated documentation
- Management of users through groups for issuance of documents
- Electronic confirmation that the user has read and accepted the statement
- Full tracking of responses with email and dashboard alerts for outstanding responses
- Analysis of responses
- Search facility within the library of documents

Operation Loss Events/Incident Reporting System

Risk Management involves effectively managing, not completely eliminating risks. Incidents and losses will occur, even in the most highly controlled areas. Such incidents, near misses and even knowledge of issues in other organisations can be recorded and analysed within the system. Events can be recorded and subsequently allocated against the relevant risks to improve their future management.

- Recording of all operational losses, incidents or near misses by any user
- Extensive analysis of events to identify trends, early warnings of potential serious issues and identify where best to direct risk mitigation activities
- Allocation of incidents against relevant Business Units, risks and processes
- Full progress control and tracking of event reporting
- Generation of further actions required to prevent reoccurrence of event
- Display of events within the risk document for consideration when evaluating residual risk
- Automatic generation of regulatory authority reports
- Comprehensive security model to restrict access as required.

Further Mitigation and Action Tracking

Where further risk mitigation is required, actions may be generated for the business to address weaknesses in their control activities. Comprehensive security is provided to enable online response and tracking by action owners.

- Generation of actions from risks, controls, loss events/incidents, processes, objectives and KRIs
- Linking of actions to multiple documents
- Comprehensive security to support online response and tracking by responsible person(s)
- Extensive analysis and status tracking of actions
- Tracking and reporting of overdue actions for follow-up
- Virtual reporting of actions across activities/functions
- Benchmarking and KPIs on creation and clearing of actions

The screenshot shows the Magique Galileo Action Tracking interface. The top navigation bar includes 'Home', 'Risk Assessment', 'Compliance', 'Activity Planning', 'Working Papers', 'Resources & Timesheets', 'Action Tracking', 'KPIs', and 'Logout'. The user is logged in as Verna Hughes. The interface displays a list of actions with the following columns: Action Ref, Description, Revised Target Date, Dates Diff, and Action Owner. The table contains the following data:

Action Ref	Description	Revised Target Date	Dates Diff	Action Owner
110_R0093_A0028	Standardisation of Procedures	30/04/2006 31/03/2006	1601 1631	Matt Moody
120_HR01/002_02_A0097	HR Procedures	13/11/2009	308	Matt Moody
120_HR01/002_02_A0144	Recruitment Shortlists	01/10/2009	351	Verna Hughes
120_R0103_A0031	Non-compliance with employment and-or data privacy laws	21/11/2007 30/06/2006	1031 1540	Ben Casual
130_1000/003_14_A0016	Change control	23/04/2008	877	James Smith

Risk-Based Auditing

The integrated Galileo and Magique system supports true risk-based auditing by linking strategic planning, audits and working papers to the risk register. The actual business risks and assessment of controls then becomes the main driver for audit planning ensuring resources are used most effectively to provide assurance on the risk framework. Reports are available of the risk coverage by audit as well as unaudited risks. The risks pre-populate the audit terms of reference and both the risks and controls feed through to the working papers for testing.

Galileo

Galileo is an integrated audit management, documentation and reporting system. It can be configured to meet the exact needs of audit, investigation, compliance and other similar departments. Galileo can be used alone, ie without linking to Magique, depending upon your strategic planning methodology.

Activity Planning & Tracking

Galileo provides functionality for strategic planning of activities over multiple periods and generation of the annual plan of work supporting a risk-based audit methodology. It also provides detailed tracking and reporting of all activities, both planned and unplanned.

Strategic Planning

- Audit work prioritisation to optimise the risk and control coverage and maximise the assurance given on management's assessment of their risks
- Multiple options for linking risks to the audit universe if Magique is used for the risk register
- Audit Needs Risk Assessment model configured to your methodology
- Activity scheduling routines to optimise planning
- Balance activities planned with available audit resource to ensure they are realistic

Annual Plans & Detailed Tracking of Activities

Activity planning including audits, investigations, projects and administrative functions

Progress tracking with target and actual milestones/progress points providing identification of overdue activities at any milestone

Generation of the terms of reference and other activity correspondence

Annual plan budget and progress reporting

Year end processing and reporting functions

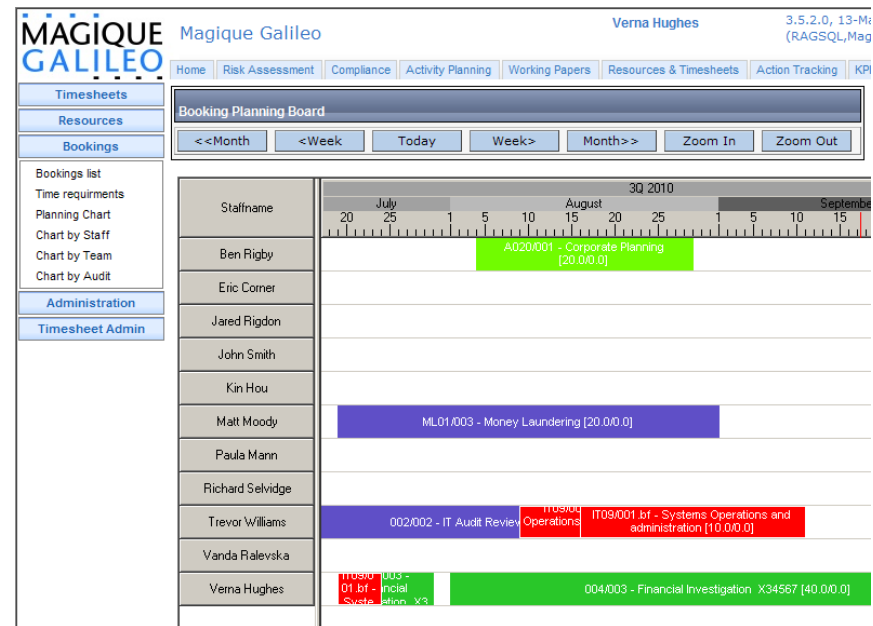
Analysis and reporting of activities by user-defined categories

Audit summary for audit year end reports

Resource Management

The resource management functionality facilitates optimisation of resources as well as developing the skills and experiences of staff.

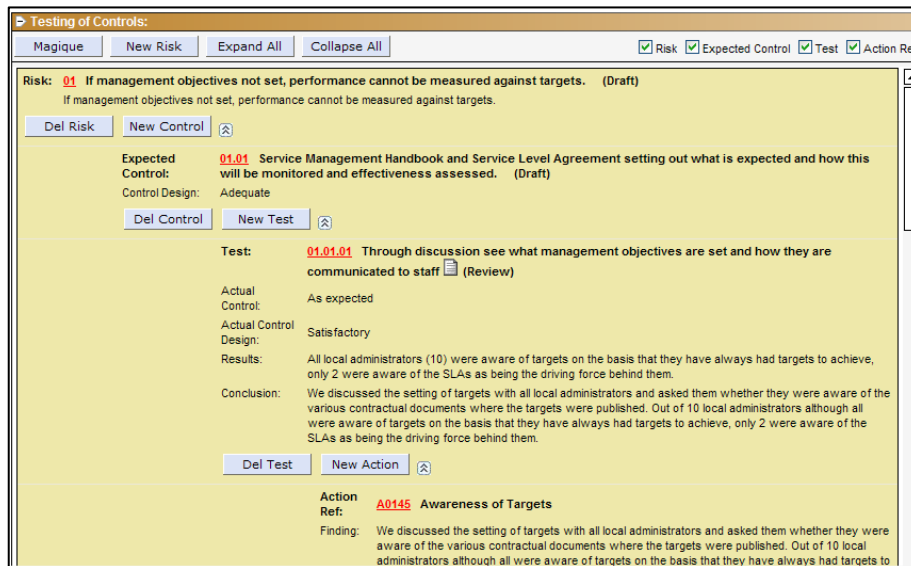
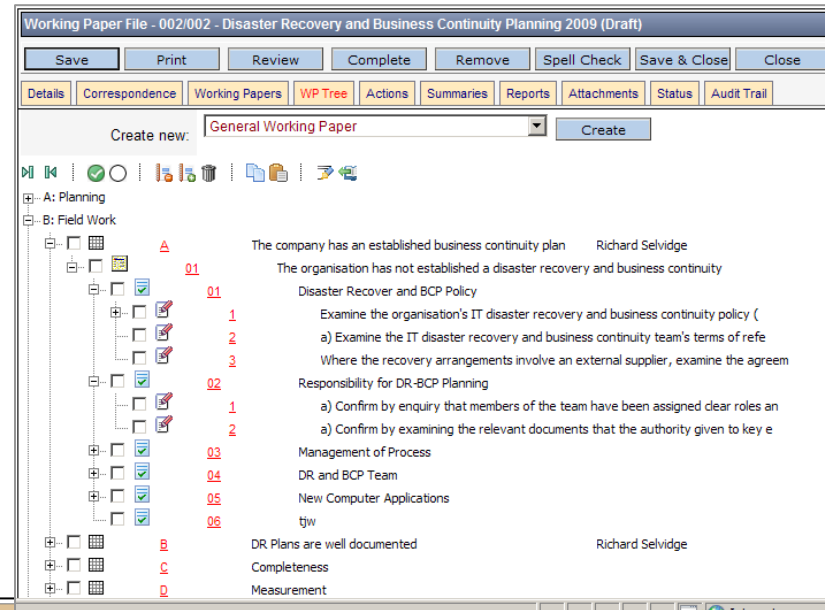
- Staff resource and skills module
- Optional annual staff budgeting and tracking to assist with strategic planning and work allocation
- Staff Scheduling system including Gantt charts to show work allocation, availability and time conflicts
- Weekly timesheets system to record and post actual time spent on activities
- Includes scheduling and recording of both assurance and administrative functions
- Analysis of time and variances by team, person, activity, task and period
- Utilisation and forecasting reports to assist with resource optimisation.



Working Papers System with Optional Offline Galileo

The system includes a versatile working papers system with a wide range of standard and optional working papers. Offline Galileo supports mobile or remote working.

- Library facility for standard working papers and reference material
- Range of configurable working papers types
- Optional allocation of working papers to staff
- Optional automatic referencing of working papers
- Ability to link and cross-link work papers
- Links with Magique to generate working papers of risks, controls and optionally tests identified by management
- Optional embedded spreadsheets within test papers
- Upload of attachments for audit evidence
- Export of all working papers to MS Word templates
- Electronic review and sign-off of documents including generation and tracking of review points



- Dashboards for tasks and workflow
- Reporting of working paper issues/themes across audits
- Generation of issues or required further actions from any working paper where weaknesses are identified
- Full Action Tracking System
- Off-line working papers module for mobile auditors
- Comprehensive security model

Audit Report Generation and Action Tracking

Automatic generation of the audit report based on the Executive summary and list of actions generated from the audit working papers improves both efficiency and standardisation on the audit. Risk and Audit Actions are reported and tracked together through the action tracking area.

- Automatic generation of the final audit/activity report into
- MS Word, Excel or PowerPoint
- Optional multiple templates for different report styles
- On-line response by action owners
- Analysis and reporting of common issues
- Email alerting of overdue actions
- Proactive alerting of pending items
- KPIs and statistics of action clearance times
- Comprehensive security for access

Ref	Audit Issue and Risk	Priority	Recommendation and Management Response	Date for Completion and Responsibility
RMS BACKUP PROCEDURES AND STORAGE				
A0149	<p>Offsite storage of backup media</p> <p>We found that although back-up media are kept in a secure location off-site from the IT Operation, the environmental conditions in which they are kept are poor. The location is also used for the storage of files and other flammable material and there is no fireproof container in which to store the media. The temperature within the room is also not controlled and is regularly in excess of 25 degrees Celsius.</p> <p>Risk: If media is not stored correctly it may be damaged and the data damaged, lost or fall into the wrong hands.</p>	H	<p>Recommendation: We recommend that steps be taken to ensure that all back-up media are stored in the necessary environmental conditions.</p> <p>Management Response: =</p>	<p>July 2008</p> <p>Trevor Williams</p> <p>=</p>
A0149	<p>Media handling Procedures</p> <p>Whilst there is an awareness of the procedures to be followed, not all locations are able to adhere to them as closely as they should. We found instances of used media being stored in the same location as the servers and also inadequate offsite storage facilities.</p> <p>Risk: If media is not stored correctly it may be damaged and the data damaged, lost or fall into the wrong hands.</p>	L	<p>Recommendation: We recommend that steps are taken to ensure that all locations have the necessary facilities to ensure that the back up procedures are followed.</p> <p>Management Response: =</p>	<p>1</p> <p>Trevor Williams</p> <p>=</p>
A0150	<p>Back-up Log</p> <p>Whilst we identified local variations in procedures between the various sites visited, we consider the arrangements in place to be generally satisfactory. We are concerned however, that not all sites have a manual log of the back-up process including the details of tapes used. Information on back-ups run on some servers is captured automatically by Central IT but there is a need for local offices to record such information for their own day to day operational purposes.</p> <p>Risk: If a system failure or disaster occurs it may not be possible to retrieve adequately up-to-date data.</p>	M	<p>Recommendation: All sites should ensure that a log is kept of the back-up process including details of the tapes used.</p> <p>Management Response: =</p>	<p>1</p> <p>Trevor Williams</p> <p>=</p>
A0151	<p>Disaster Recovery Procedures</p> <p>We found that the disaster recovery procedures had recently been updated following a revision of the key systems.</p> <p>Risk:</p>	H	<p>Recommendation: Arrangements should be made to perform a disaster recovery exercise as soon as possible in order to assess the robustness of the plan.</p> <p>Management Response:</p>	<p>1</p> <p>Trevor Williams</p> <p>=</p>

Further Mitigation and Action Tracking

The Action tracking system is shared by both Magique and Galileo users and includes all further actions for the business to address weaknesses in their control activities. Comprehensive security is provided to enable online response and tracking by action owners.

- Magique: Generation of actions from risks, control, loss events, processes, objectives, Key Risk indicators
- Galileo: Generation of recommendations/actions from any working paper or activity
- Comprehensive security to support online response and tracking by responsible person(s)
- Extensive analysis and status tracking of actions
- Tracking and reporting of overdue actions for follow-up
- Virtual reporting of actions across activities/functions
- Benchmarking and KPIs on creation and clearing of actions

Post Activity Questionnaire

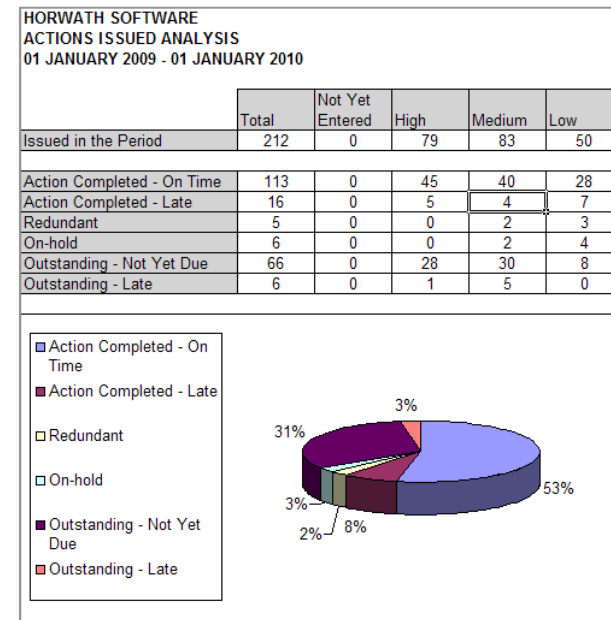
Post activity questionnaire to gain feedback from the business on the benefits of the audit/activity and to identify where improvements could be made through training or further discussions with the business.

- Organisation maintained questionnaire with up to 60 questions
- Configured to your scoring system
- Optional online completion by the business
- Optional comments by question
- Analysis of results by business unit, activity, manager, lead auditor, staff and question

KPIs and Statistics

Throughout the system, standard and organisation-specific key performance indicators and statistics are generated.

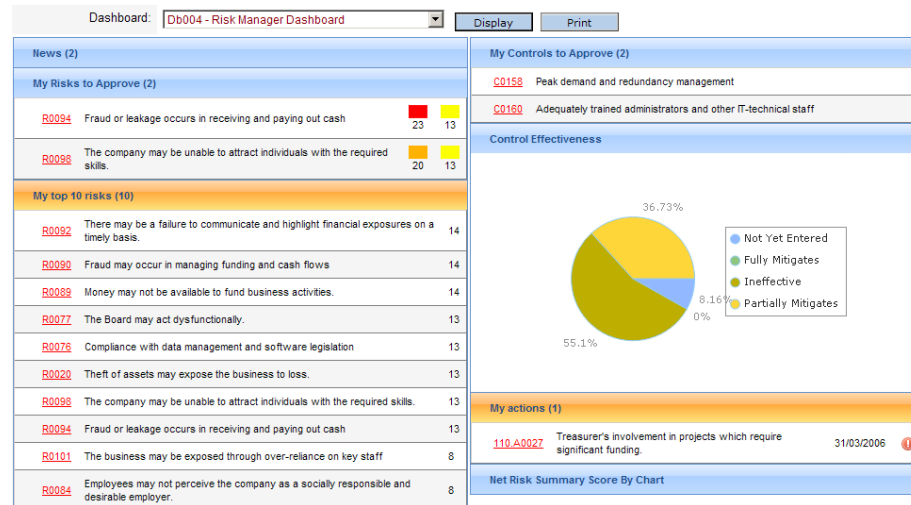
- Data maintenance views to ensure key data is complete before generation of reports
- Easy identification of problem areas
- Multi-period reports for trend analyses
- Export of statistics to MS Excel for further analysis and reporting
- Export of data to scorecards



Dashboards and Alerts

User specific dashboards configured to meet the needs and role of the user eg to highlight issues, items for review, trends, significant changes for each risk coordinator or for audit managers to easily identify overdue audits, work to be reviewed and staff availability.

- Multiple dashboards available by user
- Dashboards configured by the Administrator to meet the exact needs of the user
- Lists of items or graphical analyses available within dashboards
- Email alerts throughout the system with links to the items requiring attention.

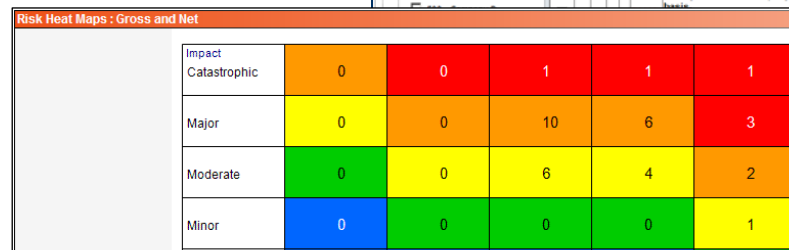


Reporting

The system supports a wide range of standard and custom reporting options to ensure your exact reporting requirements are met. As the data is held in a single SQL database multi-dimensional reporting is available through a range of reporting tools and options including:

- New Query Reporting tool
- Export of any filtered data to MS Excel
- Export of selected data to MS Excel/MS Word/ MS PowerPoint templates
- Flex-Reporting for user-defined reports with export to MS Excel/ MS Word
- Pre-defined and user-defined reports using Crystal Report Writer

Risk ID	Risk Title	Risk Rating	Risk Owner	Conclusion	Last Edited By
90131	Competition in the labour market	20	Arthur Rigby	Action Required/Treat	11/05/2010 Ben Rigby
90089	IT processes may not be aligned with IT and Business objectives	19	Trevor Williams	Action Required/Treat	07/07/2010 Trevor Williams
	Money due to the company may not be received on a timely basis	19	Richard Selvøge	Not Yet Entered	10/09/2009 Verna Hughes
	Investments, repayments	10	Ben Casual	Action Required/Treat	17/09/2010 Verna Hughes
	Business may be developed too slowly	14	Ben Casual	Satisfactory/Talk	02/03/2010 Administrator
	IT strategy, capability, solutions, and support may not meet the requirements of current or proposed offerings and may therefore	14	Verna Hughes	Action Required/Treat	03/01/2010 Verna Hughes
	IT cash to fund operational	14	Verna Hughes	Not Yet Entered	17/09/2010 Administrator
	IT cash to fund operational	14	John Smith	Action Required/Treat	18/02/2009 Trevor Williams
	IT cash to fund operational	14	Verna Hughes	Action Required/Treat	10/09/2009 Verna Hughes



Risk ID	Detail	Risk Owner	Impact	Likelihood	Risk Rating	Number of Risks
110	Head Office - Finance	Verna Hughes	Major	Probable	High	7
R0004	Employees may not perceive the company as a socially responsible and desirable employer. The organisation may not operate in accordance with the ethical standards of its employees or potential employees, who therefore decide to work elsewhere.	Verna Hughes	Major	Unlikely	Low	
R0000	Fraud may occur in managing funding and cash flows. Transactions may be entered into (or not) which over time result in losses. Proof of error may result in loss of funds.	Verna Hughes	Major	Highly Probable	Critical	
R0001	Treasury management may undertake excess risk exposure. Transactions may be entered into which expose the company to excess foreign exchange exposure or interest risk.	John Smith	Major	Possible	High	



- Optional reporting using any ODBC compliant report writer
- Heat Maps and "Blob-Reports" of risks
- Gantt charts for resource management and progress charts of activities.

Security

A comprehensive and granular security model configured to your exact needs.

- Business Unit security
- User and group defined security profiles
- Business User (or occasional user) security
- External auditor/ Contractor security
- Role based security for hiding and enabling options
- Menu options and configuration based on roles
- Authentication with active directory
- Single sign-on options

Multilingual

All text is held within parameter tables for easy translation into any language.

Administration tools

A range of tools and options are provided for administering and amending the system as your needs change.

- User and security maintenance
- Interrogation and analysis of audit trails and logs
- Data maintenance utilities
- Configuration changes and category list maintenance
- File Management utilities for maintenance of templates and other files
- Global search facility to comply with Freedom of Information Act
- Full table schemas

Meeting your Exact Needs

The Magique/Galileo software has been designed to support configuration to meet each organisation's requirements. Where your exact needs cannot be met through configuration, our team of developers would be happy to quote for customising the software to provide the required solution. A full range of training, consultancy and support services are also available to ensure you maximise the benefits of using the system.

Our structured implementation plan covers:

- Understanding your needs
- Developing a project plan
- Workshops with key stakeholders to ensure everyone's needs are addressed
- Configuration of the system
- Additional customisation and reporting where exact needs cannot be met through configuration
- Administrator training courses
- Super-user and end-user training courses
- Post implementation support programme.

Supporting Our Users

A range of support services are provided to help potential, new and experienced users including:

Training Courses

A range of training courses are available to suit the needs of our customers, including:

- Pilot-User training – to train key users
- User Training covering the functionality relevant to the group
- Super-User and Train-the-Trainer Courses for large teams
- Administrator Courses

Details of these courses, including content, suggested agendas, prerequisites and costs are available from your nearest distributor.

Training is provided using the customer's configured system. Courses can be run either at your offices, at your distributor's training facilities or at any convenient location where online access is available for all participants. Additionally, Webex training can be provide for specific topics.

Related Consultancy Services

In addition to the software related services, our experienced consultants can provide the following advice and services:

- Corporate Governance Reviews – working with strategic decision makers to ensure that key issues are recognised and dealt with effectively including accountability, performance and satisfying stakeholders' interests
- Advice on defining the risk framework, including deciding on the best methodology for your organisation
- Assistance with recording and assessing your risks through conducting workshops, interviews and questionnaire programmes
- Developing risk based audit needs assessments and strategies
- Specialist support and peak loading assistance to in-house audit departments
- Assistance with the development of risk management and CRSA including risk maturity reviews
- IT audit and data interrogation services
- Sarbanes Oxley assistance and audits
- Quality Assurance Reviews in line with IIA Standard 1310.

Users Group Meetings

Join our regular and active users groups held in various locations to

- Learn about new functionality planned or being released
- Influence the development of the software
- Learn best practices and new methodologies from other organisations, and
- Enjoy being part of a rapidly expanding group of specialists.

In addition to our regular users group meeting, join our sector specific groups which are organised by our users.

Hot-Line Support & Knowledgebase

Telephone and email support is provided to all customers through as detailed in our Software Support Agreement. Calls will be recorded and may be tracked through an online support database. All calls will be responded to promptly by experienced consultants.

Frequently Asked Questions and Technical Bulletins are also provided to customers through the Galileo/Magique Knowledgebase.

Technical Specification

Galileo/Magique is installed on a Microsoft Windows 2000, 2005 or 2008 server running Microsoft's standard web server, IIS, and is accessed by users with a web browser (Internet Explorer 7 or later). The Galileo/Magique web pages draw data from, and submit data to, an SQL server. Client PCs require Internet Explorer, Adobe Acrobat Reader, and Microsoft Office.

Off-Line Module

Optionally, users may use the OffLine Galileo working papers module which allows work to be carried out in remote locations without the need for a connection to the main system.

Multi-Language Support

The system supports multiple languages through the definition of language specific configuration parameters.

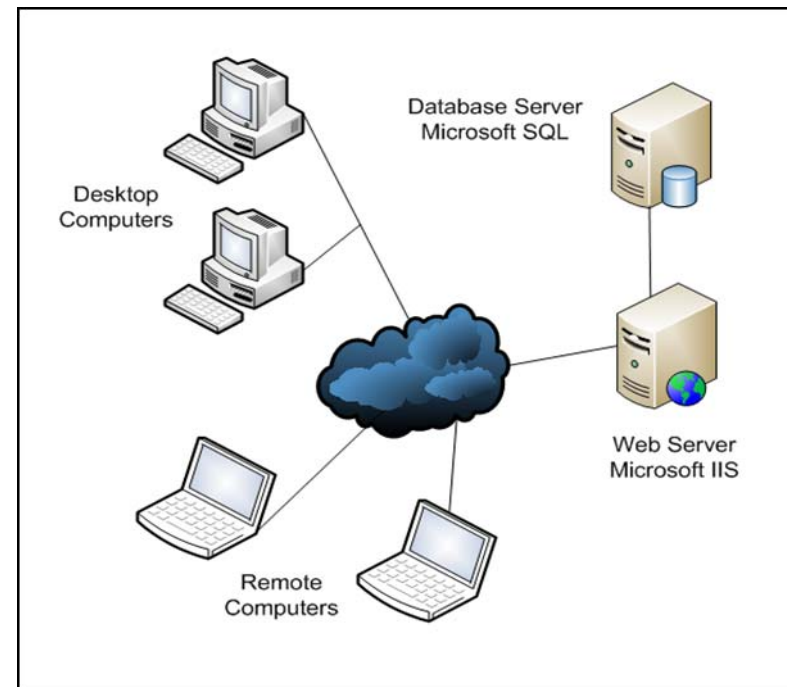
Hardware and Software Requirements

Please see our web site for our latest recommendations on minimum hardware and software requirements or request an Installation & Technical Guide from any distributor.

Other Available Platforms

Magique and Galileo are also available for the Domino/Lotus Notes platform.

A comprehensive upgrade and migration programme is provided.



Magique Galileo Software

Customers

Our software benefits from working with over 230 organisations supporting teams of 5 to 4,000 users both nationally and globally in the following sectors

- Finance, Insurance, Investment and their related regulatory bodies
- Corporates including many FTSE100 and Fortune 500 companies
- Telecommunications & Utilities
- Retail & Manufacturing
- Central and Local Government
- Service Sector
- Not-for-Profit

A list of a sample of our customers follows. We are happy to provide customer references and arrange discussions with user organisations.

Corporates, Retail, Manufacturing and Service Sectors

ADP

BAE Systems plc

BBC

BG Group Plc

Boehringer Ingelheim GmbH

Colgate

Corus Group plc

Ceska Rafinerska c.s.

Dublin Airport Authority

EDF Energy

ESB (Ireland)

FNZ

Fresenius Medicare GmbH

John Lewis Partnership

Merck KGaA

Micros Systems Ltd

Telefonica O2 (Ireland)

Ordnance Survey

Parker Hannifen

PKN Orlen

Railcorp

Royal Mail

Semperian

Shell International

Tate & Lyle

Thames Water plc

TUI AG

Virgin Media plc

Vitec plc

Financial Sector

AEGON UK

AON Limited

Argenta Syndicates Management Ltd

Barbican Insurance

Bank South Pacific

Beazley Management Ltd

Catlin Group Plc

C Hoare & Co

CAF Bank/Charities Aid Foundation

Cooper Gay Swett & Crawford Ltd

CZ Insurance

Diligenta

Dollar Financial Group

DTCC

Ecclesiastical Insurance

Friends Provident

Groupama Insurance

HBOS plc

Hiscox Insurance

Komerční Banka a.s.

LCH.Clearnet

Marketform Managing Agency Ltd

NFU Mutual & Avon

Pembroke

Police Mutual Assurance Society Limited

Sterling Insurance

Student Loans Company

Swinton Group

Talbot Underwriting

Travelers Insurance

Utica Insurance

West Bromwich Building Society

Whittington Insurance

Public Sector

Department for Education	City & County of Swansea Council	Manchester City Council
Defra (Department for Food and Rural Affairs)	Cheshire West & Chester Council	Milton Keynes Council
Department for International Development	City of York Council	Newcastle City Council
Department for Works and Pensions	Dudley Metropolitan Borough Council	Northumberland County Council
Forestry Commission	Durham County Council	Nottingham City Council
Ministry of Defence	East Sussex County Council	Perth and Kinross Council
Ministry of Finance - Croatia	Gateshead Borough Council	Renfrewshire County Council
Rural Payments Agency	Glasgow City Council	Rhondda-Cynon-Taff Borough Council
Scottish Government	Gloucestershire County Council	Salford City Council
SESTran	Hertfordshire County Council	Salt Lake County (USA)
Skills Funding Agency	Leeds City Council	Suffolk County Council
Welsh Assembly Government	London Borough of Bromley	Veritau Limited
Birmingham City Council	London Borough of Enfield	Warrington Council
Brighton & Hove City Council	London Borough of Merton	West Midlands Police Authority
Central Bedfordshire Council	London Borough of Tower Hamlets	

Benefits of Magique

Creates Value

- ensures compliance with legislation and regulation
- sets a framework in which to achieve business objectives
- promotes more systematic decision making
- reduces the overall cost of risk in your organisation

Improves Visibility

- provides closer liaison with stakeholders
- timely customer-focused reporting
- offers proactive advice

Embeds Risk Management

- allows users to manage their own risks
- alerts management of issues to address at the earliest opportunity
- injects a risk culture into the business

Benefits of Galileo and Risk-Based Auditing

Adopt the best auditing practices in line with the latest guidance on Risk Based Auditing

- complete linking of risks to audits for planning purposes
- generation of working papers based on the risks, controls and tests
- analysis of tests results by risk

Better Quality Audits

- control processes for management of activities
- continuous review cycles for all documents
- benefit from knowledge sharing
- standardisation of methodologies, working papers and reporting, where required

Operate more efficiently

- work on highest priority issues
- optimise the use of resources based on availability and skills
- re-use working papers from previous activities and library information
- automatic creation of reports and statistics

Closer liaison with customers

- on line access for audit customers to participate in the risk management and audit processes
- provide on-line customer focused reporting

Improved profile within the organisation

- provide access to information on-line
- presentational quality of reporting
- offering proactive advice

Timely reporting

- instant production of reports, analyses and KPIs as required
- timely identification of issues and problems

Contacting Us

Our global team of experienced professionals work with you to understand your requirements, tailor the system to your exact needs and provide a range of related support, training and consultancy services.

United Kingdom (and Regions not listed)

Magique Galileo Software Limited
60 Cannon Street
London, EC4N 6NP

Tel: + 44 (0) 20 7002 1370
Email: info@magiquegalileo.com
www.magiquegalileo.com

Americas

Magique Galileo Software LLC
PO Box 10806
Pensacola, FL 32524
United States of America

Tel: +1 866 657 1627
Tel: +1 888 479 3580 (Toll Free to UK only)
Email: info@magiquegalileo.com
www.magiquegalileo.com

Australasia

Magique Galileo Software Pty Ltd
Unit 6/ 37 Arcadia Street
Coogee
Sydney, NSW 2034
Australia

Tel: +61 415 564 355
Email: info@magiquegalileo.com
www.magiquegalileo.com

Czech Republic

Pylonware
Vinohradská 29/93
120 00 Prague 2
Czech Republic

Tel : + 420 267 195 290
Email: hkobelka@pylonware.com
www.pylonware.com

Poland, Lithuania, Latvia, Estonia

Grupa Strategia Sp. z o.o.
ul. Jazdów 8a
00-467 Warszawa
Poland

Tel : + 48 22 625 71 02
Email: grzegorz.longic@grupastrategia.com
www.grupastrategia.com

Croatia

Infodom Ltd
A. Zaje 61/1
10 000 Zagreb
Croatia

Tel : + 385 1 3040 588
Email: marko.lovric@infodom.com
www.infodom.hr

www.magiquegalileo.com

Magique Galileo Software